

Welcome to our Quarterly Newsletter

STR is now providing all customers with a quarterly newsletter to inform you of programs, make special announcements, and provide more communication and education to our customers. With new requirements coming for our California customers through SB 1383, we hope to help you navigate those changes easily. And for our Nevada customers, we hope that more information on the available programs is useful for you. Thank you for your continued business!

Service Reminders

In order for us to service your containers, please note the following conditions and be sure all on-site staff is aware:

- Keep snow and ice cleared from around your container.
- Be sure vehicles aren't blocking the container on your pickup day.
- Collection trucks run Monday-Friday including ALL holidays.
- If you use a lock to secure your container, it must be a combination lock and you must provide STR with the combo. We cannot service key locks.
- Give at least 24 hours notice for special pickup requests/on-call pickup orders.



Be Bear Aware

We all know that living and doing business in bear country comes with unique challenges and certain responsibilities. As a business, please be sure that your containers are not overfilled and are always locked/secured when not in use. That means **closing the lids and securing the lockbar with a clip or a combination lock**. If you use a combo lock, be sure you provide our office with the combo so we can access it for your collection day. Let's all do our part to be sure our bears don't have access to garbage or food waste.

Did You Know?

 Our overall recycling rate in 2023 was **63% !**



 In 2023 we composted **687,400 pounds of food waste**

Turning trash to compost: STR's food waste program

Did you know that organic material sent to the landfill creates methane gas, a super pollutant that is 84 times as potent as carbon dioxide? But if you participate in our food waste program, all of that material will go to a compost facility instead of the landfill. In fact, for California customers that produce food waste, separating it for compost is required.



We have 1- and 2-yard containers for on-site collection. In many cases businesses that start separating their food waste can reduce the size and/or pickup frequency of their trash container. Or if you have less than 20 gallons per week, you might qualify to bring it to us at no charge. Contact us at organics@southtahoerefuse.com or 530-541-5105 to learn more about these options. We provide training and materials to help make it simple and successful.



Recycling Services

Want to separate recyclable material at your business? We have containers available for mixed recycling (plastic, glass, aluminum, paper, & cardboard) as well as cardboard only. Separated recycling containers aren't required for commercial customers – STR will continue to sort through commercial bins for recyclables – but they are encouraged and are provided at a discounted rate. Contact us to set up service today: 530-541-5105.

Transfer Station Update

Keep your costs down by separating organic material

New California regulations require that STR separate organic material from the garbage. If you bring material for drop-off, please be aware that **green waste such as pine needles, wood chips, slash, grass/sod, branches, and stumps must be separated from non-organic material** and delivered to the Resource Recovery Facility at 2121 Eloise Ave. We accept credit/debit cards at the RRF or you can sign up for an account through our office. Cash is not accepted at the RRF. For loads that have organic material mixed in with other material, you will be charged a \$100/yard contamination rate.



Need help with your account?
Contact Customer Service

Mon. - Fri. 8am - 5pm

2140 Ruth Ave.

South Lake Tahoe, CA

(530)541-5105

info@southtahoerefuse.com

Scan to learn more about our commercial services



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